

Scheduling Diagnostic Tests

Your Treatment | Kellogg Cancer Center

Please schedule all diagnostic tests ordered by your physician—such as CAT scans, MRIs and PET scans—within one or two days before your next visit with your medical oncologist.

Your insurance policy may require preauthorization for diagnostic testing. The Kellogg Cancer Center Preauthorization Team will assist you in completing this authorization and may contact you with questions.

This allows your physicians to give you the results for your tests in the most timely manner possible. If you schedule tests too far in advance of your physician visit, your physician must either delay the sharing of your results or relay your results via a phone call. Neither is our preferred method of communicating with you in a direct and timely manner.

If you are a member of *NorthShoreConnect*, your test results will be released to you by your physician when reviewed or auto-released in three days. *NorthShoreConnect* will give you test values, but only your physician can interpret these values. If your appointment is within a day or two, your physician may choose not to release the tests to allow for discussion in person.

In many cases with cancer patients, results that are automatically released and have “abnormal” values may be a reflection of the chemotherapy and other treatments and not necessarily cause for immediate alarm. You and your physician will discuss the meaning of the results, including whether treatment may be affecting the values.

If you are not already a member, consider registering for *NorthShoreConnect*. This easy-to-use, online resource provides a gateway to all medical care you receive through NorthShore. It is a great way to stay in contact with your Kellogg Cancer Center care team.

You can find *NorthShoreConnect* at northshoreconnect.org. There are instructions for registering as a new member on the site. You may also ask your nurse or medical assistant to register you for an account.

Signing up with *NorthShoreConnect* gives you a convenient and secure way to:

- Schedule appointments with NorthShore physicians.
- Schedule some diagnostic tests.
- View results of your medical tests.
- Renew prescriptions.
- Send messages to your doctor.
- Pay medical bills.
- (If applicable) Manage your family’s health.

You also have complete access to your electronic health records, including:

- Medical history, including past test results.
- Current medications.
- Immunizations.
- Allergies.
- Hospital visits.

NorthShoreConnect is an effective tool to manage many routine aspects of healthcare. Available 24/7, *NorthShoreConnect* works on **your** time—all from the comfort of your own home or office.